

Making your neighbourhood a

# clean and tidy

place to live and work

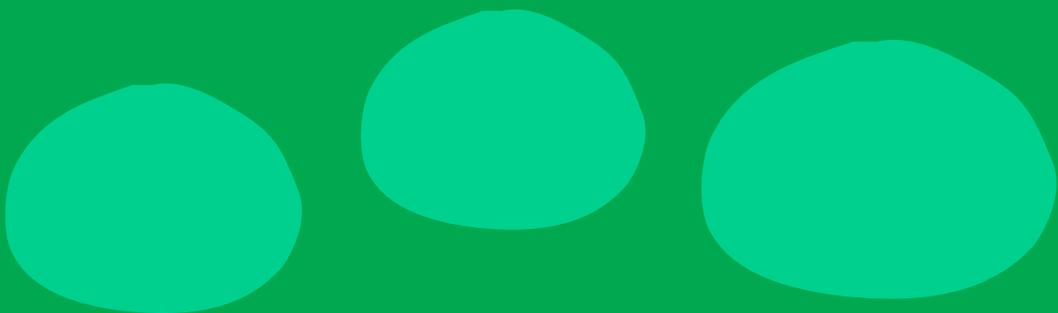


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Making your neighbourhood a clean  
and tidy place to live and work

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# A Message from...

## Neighbourhood Agreement Group

**Dear Newquay Residents and Businesses,**

This agreement has been produced in response to a national government Home Office initiative that invites local communities to work with local councils and the Police to improve local neighbourhoods.

It is being led by a small group of local residents and businesses representing local residents groups who have been supported by Cornwall Council and the Police. The agreement highlights common issues raised by the community through, for example, the recent Newquay Town and Parish Plan.

It also suggests ways in which these issues can be addressed not only by the local councils and Police but also by encouraging local people to play an important part in making sure that our local neighbourhoods are safe and secure.

The agreement will also allow progress to be monitored on a regular basis and provide the opportunity for the local community to have a voice.

Newquay is a wonderful town; we would like to keep it that way for the benefit of everyone - residents, local businesses and the many tourists who visit.

We sincerely hope that you can support this agreement in any and every way you can.

If you wish to become engaged with the neighbourhood agreement group in a specific way please get in touch, we would be pleased to hear from you.

Thank you for your support  
March 2011

## The Leader of Cornwall Council

Welcome to your local 'clean and tidy place' Neighbourhood Agreement. On behalf of Cornwall Council I am delighted to be able to offer my wholehearted support to this neighbourhood agreement for Newquay.

The neighbourhood agreement includes services that you access as a resident or business in the Newquay Agreement Area and outlines the standard that everyone can expect. This standard is what you; your family, friends and neighbours think is important about the place you live. Together we can make Newquay a better place to live, work and visit.

In producing this agreement The Neighbourhood Agreement Executive Group, Cornwall Councillors, Devon and Cornwall Police, Newquay Town Council and the Newquay Parish Plan Group have worked together to identify the issues that are important to you and to determine how they can be addressed.

Cornwall Council and the Police are committed to providing good quality value for money services and this agreement sets out the standard of service you as a resident or local business can expect to receive.

The agreement sets out what you can do as a local resident or business owner to play your part in helping make your neighbourhood clean and tidy.

This is a real opportunity for you to get involved and help the services providers to deliver the services you need.

Councillor Alec Robertson CC  
Leader Cornwall Council

# What is a Neighbourhood Agreement?

The Agreement sets out minimum standards of service delivery that Cornwall Council and other partners will work to along with a set of shared or individual responsibilities for the community living or working in the Agreement area.

The service providers say what they intend to do, how, where and when. The residents agree to play their part in helping to make their neighbourhood a clean and pleasant place to live and work.

The provision of local services is determined by the money available to pay for these services and the public and private sectors will face many challenges over the coming years. However by encouraging greater partnership with the community through this agreement some of these challenges can be successfully addressed.

## Partners to this agreement are

- The residents and businesses living and working in the parish of Newquay
- Your local residents associations
- Cornwall Council
- Devon and Cornwall Police
- Newquay Town Council
- Business representative organisations

## Our Commitment

By agreeing to abide by the contents of this document, residents, businesses and service providers – ‘the partners’ are committing to the well being of Newquay and understand that a ‘good neighbour’ approach and tolerant attitude is needed from everyone.

## All partners will work to

- Respect each other
- Prevent problems from happening in the first place
- Work together to help sort out problems as they arise
- Not tolerate crime, anti social behaviour, neglect or vandalism
- Take all complaints seriously and deal with them sensitively



# General Awareness

## Community issues identified through the parish plan and other consultations

- What is the council's commitment to maintaining the town?
- What are the service contractors' contractual commitments to Cornwall Council?
- There is a perception that other Cornish towns like Truro and St Austell are given a higher priority over Newquay for cleaning services
- Can communication between all services be improved?
- Can by-laws be enforced and why cannot more by-laws be created?
- How can the community lobby to change the bylaws

The following actions will help everyone to contribute in making a difference

## The responsibilities of people who live and work in the community

- Read information provided by the council relating to which service to contact – see the useful information section
- Know your rights and how to contact the correct organisation
- Abide by the local bylaws
- Make every effort to attend public meetings arranged by the Council and councillor surgeries
- Make every effort to support your local residents association that has been formed by local residents to represent local interests and lobby the Council for improvements
- Understand that the Council can only operate within the laws available
- Respond to consultations

## The responsibilities of the Council

- Publish the agreed service commitments in an easy to understand format
- Publish quarterly information reports on service performance
- Publish information about how to contact the Council and Police for all enquiries, complaints and compliments
- Publish up to date information on the Council and Police websites
- Services will meet monthly to monitor the agreement and agree priority actions
- Provide the opportunity for the public to meet with or contact local Councillors including providing local surgeries
- Publish easy to understand information relating to current bylaws in operation
- Make information available to inform the public about how bylaws are created
- Consult the community on any proposed new bylaws

# Refuse and Recycling Domestic Waste

## Community issues identified through the parish plan and other consultations

- Litter and waste from domestic rubbish is often strewn across streets, attacked by gulls and blown about, giving the town an unclean and untidy image.

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Your refuse is your responsibility until it is collected
- Store refuse safely and securely between collections
- Place refuse out for collection on the appropriate day and not leave rubbish out for extended periods of time
- Make sure refuse can be easily collected
- Refuse should be properly contained and securely tied in black bags or recycling bags ready for collection
- Make sure all food waste is bagged
- Clean up your refuse if it is attacked by animals or birds
- Do not place hazardous waste with your normal domestic waste
- Contact the Council if refuse has not been collected or you notice that refuse in your area has been put out at the wrong time
- Recycle as much of your waste as you can – at least 40% can be recycled
- Place the correct items in the correct recycling bags.
- Request a recycling bag when you need one
- Use the local recycling centre located at Trevenson Road.
- Contact the Council to arrange for collection of larger items of refuse, e.g. furniture, old fridges or freezers- do not put them out for normal collection they will not be collected
- Do not pick up or handle syringe needles at any time but report them to the Council to arrange collection

## The responsibilities of the Council

- Provide residents in Cornwall with a value for money waste and recycling collection service which meets their needs
- Collect refuse from the outside of peoples' property
- Provide a refuse and recycling collection service for all domestic properties in Newquay as per the current schedule
- Offer a kerbside recycling collection service to every household in Newquay
- Collect recycling and refuse together weekly on the same day
- Proactively work with residents to encourage and promote ways of recycling
- Provide and publicise a charging schedule for bulky waste
- Make special arrangements for anyone who is physically unable to put their refuse out for collection
- Supply the correct bags or boxes for clinical waste or other types of waste that you need to dispose of (Clinical waste collections are usually requested by your GP or district nurse).
- Let residents know through the Council website when and where to place your refuse and recycling for collection
- Inform residents and businesses in advance of any changes to routine collections on bank holidays

## Community issues identified through the parish plan and other consultations

- What are the regulations relating to waste created by a business? Sometimes business waste gives the town a bad image.

### The following actions will help everyone to contribute in making a difference

The responsibilities of the people who live and work in the community

- Abide by a duty of care to dispose of your business waste responsibly
- Arrange for your commercial waste and recycling to be collected by either Cornwall Council or a registered commercial waste contractor who is authorised to collect, transport, recycle or dispose of it safely. If you break this law, you can be fined an unlimited amount
- Take all reasonable steps to keep your commercial waste safe prior to collection
- Do not place hazardous waste with your normal commercial waste
- Take time to read official information relating to the disposal of commercial waste
- Recycle your waste where possible and place the correct items in the correct recycling containers

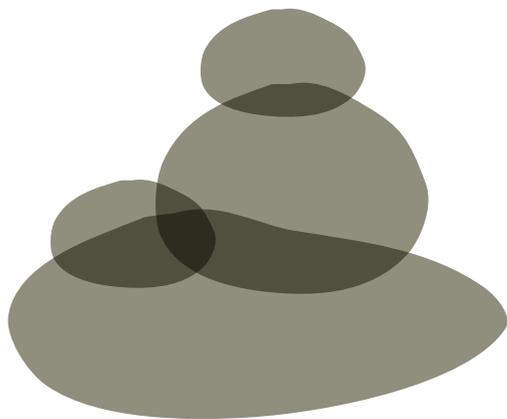
## The responsibilities of the Council (if the Council collects your waste)

- Collect commercial waste, when requested, from any premises in Cornwall
- Charge for the collection of commercial waste
- Take action against businesses who do not dispose of their waste in a responsible way
- Charge for collecting commercial recycling
- Proactively work with businesses to encourage and promote ways of recycling
- Provide advice on recycling trade waste and the associated cost benefits

# Looking After The Streets

## Community issues identified through the parish plan and other consultations

- Can important, highly used or very visible areas of town be targeted for deep cleans and concerted tidying up, including weeding on a regular basis?
- Can litter bins be kept clean especially bins with aluminium top?
- The state of some of the street furniture is appalling and makes the town look dirty and uncared for
- Once the weeds have been sprayed, why can't the council take away the dead weeds instead of leaving them on the highway – it looks really messy.
- Can weed prevention take place earlier to prevent perennial weeds establishing
- There seems to be inconsistency in the areas which are weeded because of the differences between the town council and Cornwall Council responsibilities
- Can a local agreement be produced for weeding and cleaning the highway and private properties to avoid adjacent areas receiving different treatment?
- If SERCO see weeds can they report it to Cornwall Council's environment service/Newquay Town Council?
- What is the grass cutting schedule - why do some areas appear to be cut and others left?
- The condition of some of the roads and pavements in the town are quite dangerous
- Whose responsibility is it to repair street lights, for example, ones that flicker constantly?
- Business owners to take more responsibility to keep their premises in good repair and paint them when needed



The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Read Council information relating to the timing of street cleaning, the weeding of public highway areas and major road maintenance
- Understand that the Council can only clean public highway areas
- Report dirty and untidy highway areas to the Council and/ or your local councillor
- Keep your property clean and tidy. Report unclean or faulty street furniture to the Council and/ or your local councillor
- Look after street furniture, do not vandalise it with graffiti, wilfully damage it or leave chewing gum stuck to it
- Report blocked gullies to the Council
- Report dirty and unkempt highway areas to the Council and your local Councillor
- Keep your own property as free as possible from weeds and invasive plants. Do not touch treated weeds as chemicals may cause skin irritation
- Report to the Council and your local councillor when scheduled grass cutting has not taken place
- Keep your own property tidy
- Report faulty street lighting as soon as you become aware of it
- Report potholes, dangerous roads and pavements to the Council and/ or your local Councillor as you become aware of them
- Keep your private property safe and secure.
- Keep your business premises or site in good repair

## The responsibilities of the Council

- The Council can only weed public highway areas
- Publish the mechanised street cleansing schedule for Newquay
- Mechanically sweep and / or pressure wash as per the current schedule
- Manually sweep and/or litter pick as per the current schedule
- Empty gullies (drains) in all areas as part of its routine gully emptying schedule. Frequency and dates will depend on individual location
- Clear blocked gullies once they are reported – within 24 hours if resources permit – if flooding is imminent within 1 hour if resources permit
- Newquay Town Council will weed designated highway areas as per the current weeding schedule
- Cornwall Council and Newquay Town Council will meet monthly to identify and prioritise problem areas.
- Cut the grass on the highway as per the current schedule and service contact. In areas not covered by the contactor the Council will cut the grass only if safety or visibility is an issue
- Publish on the CC internet a list of the more major current and planned highway maintenance works
- Inspect all of its roads and footways on a regular basis to identify potential safety hazards
- Repair or make safe any hazardous defects on the highway in accordance with the Councils inspection procedures
- Repair dangerous roads and pavements that provide a health and safety hazard
- Maintain and repair street lighting as per the current schedule
- Investigate with a view to taking enforcement action in accordance with current enforcement policy

# Litter

## Community issues identified through the parish plan and other consultations

- Litter in the street is a real problem that gives the town a bad image and encourages people to drop more litter.
- Can on the spot fines be issued for litter?
- Can more litter bins be provided at strategic locations around the town?
- Can litter bins be sponsored by local businesses and local organisations?

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Tell your local councillor or residents association if you think that there is a need for additional litter bins
- Do not drop your litter in the street or in open public spaces you could be fined. This includes fast food wrappers chewing gum and extinguished cigarette ends
- Do not place your household or trade refuse in public litter bins, use a black bag
- Report your concerns to the Council and Police clearly and accurately

## The responsibilities of the Council

- Empty litter bins as per the current schedule
- Provide advice and guidance to local communities if they wish to purchase additional litter bins
- Investigate with a view to taking enforcement action against anyone seen dropping litter
- Litter patrols will be undertaken as part of a random inspection regime

# Dog Fouling and Animal Welfare

## Community issues identified through the parish plan and other consultations

- Dog fouling on the street and in other public areas is disgraceful.
- Why can't the council be more forceful in prosecuting offenders?
- Can on the spot fines be enforced for dog mess?
- What can be done about stray dogs and mistreated dogs?
- Can more dog waste bins be provided at strategic locations around the town?
- Can bins be sponsored by local businesses and local organisations?

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Report unattended or stray dogs to the Council
- Pick up and bag your dog's mess and place it in a dual purpose bin or take it home and dispose of it responsibly
- Remember all animal waste can be offensive to other people
- Talk to your local councillor or residents association if you think there is a need for additional dog waste bins
- Report allegations of cruelty or risk to the life or health of an animal to the Council and RSPCA.
- Report aggressive and dangerous animals to the Police. Report persistent animal noise to the Council e.g. barking dogs
- Report your concerns to the Council and Police clearly and accurately

Talk to your local councillor or residents association if you think there is a need for additional dog waste bins

## The responsibilities of the Council and the Police

- Publish information relating to the law about dog fouling and control of dogs
- Investigate with a view to taking enforcement action against any dog owner observed not complying with the current Cornwall Dog Fouling Order
- Investigate with a view to taking enforcement should officers detect offences or if witnesses are prepared to make statements
- Carry out dog fouling patrols to speak to dog owners and raise awareness of the correct way to dispose of dog mess
- Empty dog waste bins as per the current schedule
- Provide advice and guidance to local communities if they wish to purchase additional dog waste bins
- Enforce animal welfare regulations
- Proactively promote responsible dog ownership through both public education and enforcement action.
- Provide specialist advice, through the dog warden service on problems caused by irresponsible dog owners.
- Issue dog I.D. tags and micro-chipping to assist the Dog Registration Scheme
- Respond to all routine service requests and complaints about animal related concerns within five working days
- Pick up unsupervised dogs and issue the owner with a fine for the dogs return plus kennelling fee if appropriate
- Investigate with a view to taking enforcement action to reduce noise nuisance from barking dogs when appropriate to do so.
- Empty dog waste bins as per the current schedule
- Carry out dog warden patrols to monitor problem areas

# Graffiti, Illegal Distribution of Flyers and Fly Posting

## Community issues identified through the parish plan and other consultations

- Why can't the Council stop graffiti, illegal distribution of flyers and fly posting – it gives the town a shabby appearance?
- Can graffiti be removed more quickly?

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Do not graffiti, hand out flyers without a licence or fly post
- Report graffiti, people handing out flyers and fly posting when you see it to the council, your local Councillor or the police
- Clean graffiti from your property including walls that face the highway
- If requested' please allow the Council and Police onto your property to clean off obscene graffiti

## The responsibilities of the Council

- The Council or anyone cannot remove graffiti or fly-posting from private property without the owner's permission. This includes telephone boxes, bus shelters and electricity boxes
- Investigate with a view to taking enforcement action in accordance with current enforcement policy
- Remove obscene graffiti on Council owned land subject to resources within 2 hours of being reported
- Use schemes, such as Community Payback, to remove graffiti and fly-posting from public areas whenever possible.
- Issue a 'defacement removal notice' in appropriate circumstances requiring the property owner to remove the graffiti or fly-posting within 28 days.
- Work with schools and youth organisations to raise awareness about the issues caused by random graffiti

# Illegal Tipping and Abandoned Vehicles

## Community issues identified through the parish plan and other consultations

- Abandoned vehicles, camping or sleeping in vehicles or selling vehicles in the street often causes a nuisance to those communities affected. What are the rules and regulations and who do you contact?

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Use the recycling facility at Trevenson Road, Newquay. Use a registered contractor to dispose of asbestos
- Report abandoned vehicles to the Council or your Councillor
- Understand that the Council or Police cannot take action if the offence has not been committed on the highway
- If you suspect someone of camping in their vehicle either on the highway or in a car park report it to the Council
- Report suspected illegal street selling of motor vehicles to the Council

## The responsibilities of the Council

- Investigate with a view to taking enforcement action against people caught fly-tipping, people who permit fly-tipping and persons trading illegally
- Investigate with a view to taking enforcement action against persons caught illegally camping in their vehicle on the public highway or in a car public highway
- Investigate with a view to taking enforcement action against owners of vehicles that have been identified as abandoned on the highway

# Parking on the Highway

## Community issues identified through the parish plan and other consultations

- Some roads and streets in the town are sometimes impassable to traffic, buses and emergency vehicles because of thoughtless parking. Also pedestrians sometimes have to walk in the road to pass vehicles parked on the pavements

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Do not park illegally. Be aware local parking restrictions
- Report vehicles causing an obstruction to the Police
- Report vehicles parked illegally to the Council

## The responsibilities of the Council

- Take enforcement action against illegal parking of vehicles on the highway
- Deploy civil enforcement officers to areas where ongoing complaints are being made
- Maintain signage and road markings to an enforceable standard

# Looking after Public Open Spaces

## Community issues identified through the parish plan and other consultations

- What are the rules around beach clean ups?
- Is there a beach cleaning schedule?
- Can we apply for 'Clean England' flagged beaches?
- Can local volunteers help with caring for public open spaces e.g. tending/ improving flower beds/ painting and maintaining benches?
- Can Porth Prom be kept tidy and benefit from sustainable planting?
- Trenance Gardens is an iconic and important area for the residents of the town and the feeling is the area has gone downhill in recent times
- Can public toilets be made more safe and secure?
- What are the Council's responsibilities for the maintenance of cemeteries?

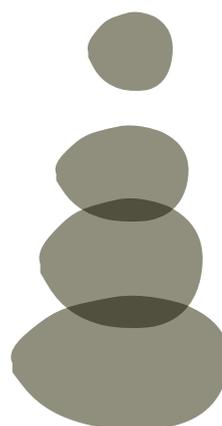
The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Be aware that some beaches are privately owned and are outside the jurisdiction of the Council
- Help protect open spaces by: Not dropping your litter or lighting fires, keeping to paths, closing gates and keeping dogs on a lead when asked to do so.
- Abide by the litter and dog fouling commitments in this agreement- see above
- Consider volunteering to support organised beach clean ups through initiatives such as Clean Cornwall
- Take your litter home
- Do not vandalise or misuse public toilets
- If you organise a clean up project make sure all participants are covered by appropriate public liability and personal insurance.
- Please support projects like Newquay in Bloom
- Get to know your own area, find out what is locally important to you and your community, and see how it can be celebrated and looked after.
- Value and protect what makes the local area distinct and unique
- Remember cemeteries are open spaces and need to be protected – please do not drop litter, close gates and keep dogs on a lead when asked to do so

## The responsibilities of the Council

- Maintain public open spaces and public gardens
- Clean Council owned beaches as per the current beach cleaning schedule. Some beaches are privately owned or in the care of organisations such as the National Trust who have responsibility for them
- Make information available to residents on beach ownership and who to contact
- Make information available about volunteer beach and public area clean up projects
- Support volunteer groups by providing equipment, health and safety training and help to produce risk assessments
- Apply for beaches to become 'Blue Flagged' when appropriate
- Liaise with local resident associations about planting budgets, schedules and standards
- Publish a schedule of planting and landscaping activity for Cornwall Council owned open spaces, in an easy to understand format
- Access public gardens to see which require lighting and the associated costs involved
- Publish public toilet opening times
- Provide and maintain public toilets as per the current cleaning schedule
- Monitor public toilets using a random inspection routine
- Publish a list of cemeteries for which the Council has responsibility and a maintenance schedule



# Derelict Sites

## Community issues identified through the parish plan and other consultations

- How does planning enforcement work? Can planning enforcement be applied quicker?
- Derelict buildings are an eyesore and nothing seems to be done to force owners to tidy up derelict sites
- Can the Council implement a derelict buildings action plan for derelict buildings and plots?

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Report to the Council what you consider to be suspected breaches of planning conditions and building control regulations
- Report properties to the Council that you consider are open to unauthorised access
- Maintain your site to an acceptable standard, working with the council if appropriate
- Ensure that demolition takes place within of the requisite period once planning permission is approved
- Ensure that all sites are adequately secured and fenced at all times

## The responsibilities of the Council

- Work proactively with owners of buildings and sites to raise their awareness of planning and building regulations to ensure they comply with the law.
- Investigate with a view to taking enforcement action in accordance with current enforcement policy
- Apply appropriate council taxes
- Monitor sites when complaints are received or when council officers judge it to be necessary

# Responsible Tourists

## Community issues identified through the parish plan and other consultations

- Can tourists be asked to voluntarily abide by an agreement to respect the environment and local residents?

The following actions will help everyone to contribute in making a difference

## The responsibilities of the people who live and work in the community

- Whenever possible or appropriate make efforts to advise tourists about your agreement

## The responsibilities of the Council

- Produce a tourist friendly version of the agreement
- Work with Visit Cornwall, Newquay Town Council and accommodation providers to raise awareness of the agreement



# How will this agreement be monitored

## The responsibilities of the people who live and work in the community

- If you have problems relating to local services report them in the first instance to the Council or Police using the 0300 number or designated contact number in the useful information section or in the Council information booklet provided with your Council Tax Bill
- Please inform either your local Councillor, your local residents association or your local business representative organisation if you have any issues relating to this neighbourhood agreement

## The responsibilities of the Neighbourhood Agreement Group

- Monthly – Meet to review progress and councils customer service delivery report
- Monthly – Produce a progress report for the Joint Service Group
- 6 monthly – Review the Neighbourhood Agreement, in partnership with the Council and Police
- 6 monthly – Publish a progress report for the local community, in partnership with the Council and Police

## The responsibilities of the Council

- Monthly – Publish a customer service delivery report to include the number of and nature of complaints received and how they were resolved and /or dealt within a specified timescale.
- Monthly – Meet with the Neighbourhood Agreement Group, residents associations and business representatives
- Monthly – Report progress to the Joint Service Group.
- 6 monthly – Review the Neighbourhood Agreement in partnership with the Neighbourhood Agreement Group.
- 6 monthly – Publish a progress report for the local community, in partnership with the Neighbourhood Agreement Group.

### Note

The Neighbourhood Agreement Group are the group of residents and business people who have drawn up this agreement

The Joint Services Group are officers of the Council and Police who meet monthly to decide how to address current community concerns

# Useful information

Each resident should have received a copy of 'Your essential guide to public services – Cornwall Council, Police and Health 2010 – 2011' with their Council Tax bill.

If you require another a copy it can be downloaded from the Cornwall Council website [www.cornwall.gov.uk](http://www.cornwall.gov.uk) or a copy can be obtained from your local one stop shop.

To contact the My a'th kar Newquay project please visit their Blog <http://iloveyounewquay.blogspot.com>

## Cornwall Council

Telephone lines open from 8am-8pm Monday to Friday and 9am-4pm Saturday

Calls may be charged at your normal rate

General enquiries	0300 1234 100
Adult Care and Support	0300 1234 131
Children and Family Care	0300 1234 101
Environmental Health and Licensing	0300 1234 212
Environmental Management	0300 1234 202
Fire and Community Safety	0300 1234 232
Planning	0300 1234 151
Refuse and Recycling	0300 1234 141
Roads Transport and Parking	0300 1234 222
Trading Standards	0300 1234 191

Do more online [www.cornwall.gov.uk](http://www.cornwall.gov.uk)

The recycling centre in Newquay is based at Trevenson Road, Newquay TR7 3BW

## Devon and Cornwall Police

For advice or to report a non-urgent crime dial 08452 777444

Or (if you are hearing impaired) 01392 452935

In an emergency dial 999

Or (if you are hard of hearing or speech impaired) 80999

An emergency is when:

- a crime is happening
- someone suspected of a crime is nearby, or
- someone is injured, being threatened, or in danger

To give anonymous information about those suspected of crime call Crimestoppers on 0800 555111

Do more online [www.devon-cornwall.police.uk](http://www.devon-cornwall.police.uk)

## Cornwall Council Members

Councillor John Fitter CC	Colan and Mawgan	01637 881336
Councillor Geoff Brown CC	Newquay Central	01637 875660
Councillor George Edwards CC	Newquay Treloggan	01637 852251
Councillor Joanna Kenny CC	Newquay Pentire	01637 872913
Councillor Harry Heywood CC	Newquay Treviglas	01637 871390
Councillor Patrick Lamshead CC	Newquay Tretherras	01637 851188

## Newquay Chamber of Commerce and Trade

[www.ncct.uk.com](http://www.ncct.uk.com)

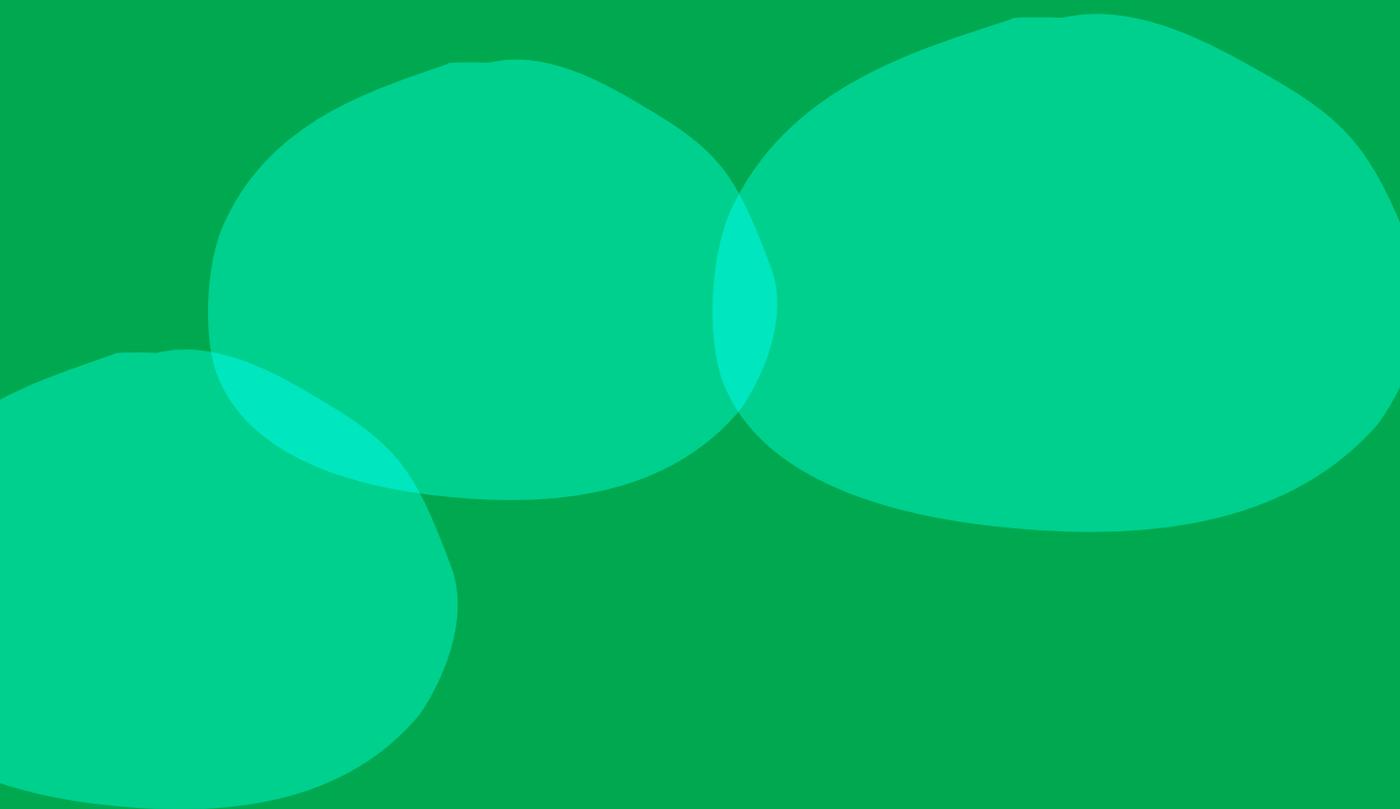
### Residents Association Contacts

St Columb Minor Residents Association	Basil Skinner	01637 859812	basjoan@tiscali.co.uk
Mayfield Residents Association	John Rainbow	01637 875774	
Treloggan Residents Association	John Rainbow	01637 875774	
Pentire Residents Association	Rita Dowling	01637 878423	fistralhouse@tiscali.co.uk
Porth Residents Association	Jean Smith	01637 871610	chrisjeansmith@yahoo.co.uk
Newquay Central Residents Association	<a href="http://www.newquaytownresidentsassoc.co.uk">www.newquaytownresidentsassoc.co.uk</a>		

### Newquay Town Council

Town Clerk      01637 878388      [v.penny@btconnect.com](mailto:v.penny@btconnect.com)





**my a'th kar**  
**N♥Y**®

The My a'th kar Newquay logo has been designed by the young people of Newquay to support their creative public art project